

Website Terms of Use and Privacy Statement

Gulf Building Reports Limited

Version	1.0 · 28/08/2026
Site	www.gulfbuildingreports.co.nz
Operator	Gulf Building Reports Limited, NZBN 9429053784186
Privacy Officer	Georgina Young · info@gulfbuildingreports.co.nz 022 040 4544

Part A — Terms of Use

1. Definitions

Site means www.gulfbuildingreports.co.nz and all pages, content and functionality on it. **We, us, our** means Gulf Building Reports Limited. **You** means any person accessing the Site.

2. Acceptance

2.1 By accessing or using the Site you agree to these Terms of Use. If you do not agree, please do not use the Site.

2.2 We may change these Terms of Use at any time by posting an updated version. The version in force when you use the Site applies to that use.

3. The Site is general information only

3.1 Everything on the Site is general information, published in good faith to explain what we do.

3.2 **It is not professional, legal, building or property advice**, is not specific to any property, and must not be relied on in place of an actual inspection and report. No inspection report, opinion or advice is given by the Site.

3.3 No client relationship arises from your use of the Site. A client relationship arises only when we have issued an Engagement Letter and you have accepted our Terms of Trade or Terms of Engagement.

3.4 Any indicative price, timeframe or scope shown on the Site is subject to a written quotation for your property.

4. Accuracy and availability

4.1 We take reasonable care with the Site's content but do not warrant that it is complete, current or free of error, or that the Site will be uninterrupted, secure or free of viruses.

4.2 To the extent permitted by law, we are not liable for any loss arising from use of, or reliance on, the Site. Nothing in this clause limits any right you have under the Consumer Guarantees Act 1993 or the Fair Trading Act 1986 that cannot lawfully be excluded.

5. Your responsibilities

5.1 You must not:

- (a) use the Site for any unlawful purpose, or in breach of these Terms;
- (b) attempt to gain unauthorised access to the Site, its server, or any connected system;
- (c) introduce any virus, malware or harmful code;
- (d) scrape, harvest, data-mine or systematically extract content or contact details from the Site;
- (e) use the Site to send unsolicited commercial messages; or
- (f) impersonate any person or misrepresent your association with any person.

5.2 You are responsible for the accuracy of any information you submit through the Site.

6. Intellectual property

6.1 All content on the Site — text, images, photographs, video, branding, logos, layout and design — is owned by us or used under licence, and is protected by copyright.

6.2 You may view and print pages for your own personal, non-commercial use. You must not otherwise copy, reproduce, republish, adapt, distribute or commercially exploit any part of the Site without our prior written consent.

6.3 Photographs of inspected properties are published only where we hold the necessary consent.

7. Linked sites

7.1 The Site may link to third-party websites for convenience. We do not control, endorse or accept responsibility for their content, products, services or privacy practices. Visiting them is at your own risk.

8. Relationship to our Terms of Trade

8.1 Any inspection or report we carry out is governed by our **Terms of Trade** (clients in trade) or **Terms of Engagement** (private clients), not by these Terms of Use.

8.2 If anything on the Site conflicts with those terms, **those terms prevail**.

9. Governing law

9.1 These Terms of Use are governed by New Zealand law and are subject to the exclusive jurisdiction of the New Zealand courts.

Part B — Website Privacy Statement

This statement covers information collected through the Site. Our full [Privacy Policy](#) covers everything else, and prevails if there is any inconsistency.

10. What we collect when you contact us

When you submit an enquiry, request a quote or subscribe through the Site, we collect what you provide — typically your name, email, phone number, the property address and what you need. We use it to respond, provide a quote, and deliver our services.

11. What we collect automatically

When you visit the Site, our hosting and analytics providers may record:

- the date and time of your visit and the pages you viewed;
- your IP address and approximate location;
- the referring website, if any;
- your browser type, operating system and device type; and
- search terms used to reach the Site.

We use this only in aggregate, to understand how the Site is used and improve it. We do not use it to identify you personally.

12. Cookies

12.1 The Site uses cookies — small files stored on your device — to make the Site work, remember your preferences, and measure usage.

12.2 You can disable or delete cookies in your browser settings. Some parts of the Site may not work properly if you do.

12.3 We do not currently use Google Analytics, advertising pixels or remarketing tools. Our embedded Acuity/Squarespace booking service and Stripe payment service may use cookies necessary to provide booking and payment functions.

13. Mailing lists

13.1 We add you to a mailing list only where you have asked us to, or where you are an existing client and the message relates to services like those we have provided.

13.2 Every message identifies us and includes a working unsubscribe link, as required by the Unsolicited Electronic Messages Act 2007. You can unsubscribe at any time.

13.3 We do not sell, rent or share our mailing list.

14. Storage, security and overseas hosting

14.1 Information submitted through the Site is stored with our hosting, email and analytics providers, some of which may hold data outside New Zealand including Australia, the United States, Ireland and India, and in other jurisdictions where those providers or their subprocessors operate. These providers include Vercel, Acuity/Squarespace, Stripe, Xero, Microsoft and Adobe. Before information is held overseas we take reasonable steps to satisfy ourselves that comparable safeguards apply, as required by IPP 12 of the Privacy Act 2020.

14.2 We take reasonable steps to protect information against loss and unauthorised access. No transmission over the internet is completely secure, and you send information to us at your own risk.

15. Access, correction and complaints

15.1 You may ask for a copy of the personal information we hold about you, and ask us to correct it, under IPPs 6 and 7 of the Privacy Act 2020.

15.2 Contact our Privacy Officer, Georgina Young, at 022 040 4544 or info@gulfbuildingreports.co.nz.

15.3 If you are not satisfied with our response, you may complain to the Office of the Privacy Commissioner — [privacy.org.nz](https://www.privacy.org.nz) · 0800 803 909.